



## QUALITY POLICY

TRedess is a company specializing in professional telecommunications solutions, which belongs to Televés Corporation. The main goal of this company is achieving a leading position in the telecommunications market by strengthening its presence in Spain and outside its borders. It is firmly committed to satisfying the requirements of its clients and market.

To meet this commitment to the ISO 9001:2015 standard TRedess has implemented a Quality Management System based on the following elements:

- Using a risk evaluation process in order to prevent deviations or disagreements of the Quality Management System.
- Guaranteeing the complete satisfaction of its clients, ensuring the products and services quality.
- Improving training activities for its employees in order to adapt them to changes and achieve the right skills to execute their work in a responsibly and sustainable manner.
- Establishing a continual improvement culture in all areas of the organization.
- Dealing with innovative processes in a wider dimension, considering interested parties and educational centres. The company maintains an active communication with them and establishing collaborative processes with the aim of improving products and services.
- Increasing the number of customers as well as their loyalty by promoting the research and development of sustainable and technological products.
- Promoting the participation in all levels of the organization in order to achieve the quality objectives proposed.
- Looking for the improvement opportunities in our Quality Management System doing ongoing reviews and ensuring its permanent rightness in the organization activities.

TRedess top management is committed to provide the needed resources to communicate understand and use these Quality Policy for all the members of the Company and interested parties.

General Manager  
February 2019